



Clinical Audit and Improvement

Monitoring and Improving Clinical Practice and Outcomes

Wednesday 10 September 2008 Manchester Conference Centre Manchester

Topics include:

- National update from the Clinical Audit Advisory Group
- Setting up a successful clinical audit and improvement project
- Using clinical audit to understand and reduce avoidable hospital mortality
- The role of clinical audit in measuring and monitoring clinical outcomes and performance
- Engaging frontline staff in clinical audit that leads to change
- Involving and engaging patients
- Using Lean and Six Sigma to deliver improvement as a result of clinical audit findings
- Improving reliability and changing practice

Keynote speakers:

Professor Nick Black

Chairman The National Clinical Audit Advisory Group and Professor of Health Services Research London School of Hygiene and Tropical Medicine

Mr Danny Keenan

Consultant Cardiothoracic Surgeon Manchester Heart Centre and National Clinical Advisor The Healthcare Commission

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The Clinical Audit and Improvement conference provides an important update on national developments in clinical audit including a keynote address from Professor Nick Black, Chairman of the National Clinical Audit Advisory Group, on the development of a National Clinical Audit Forum.

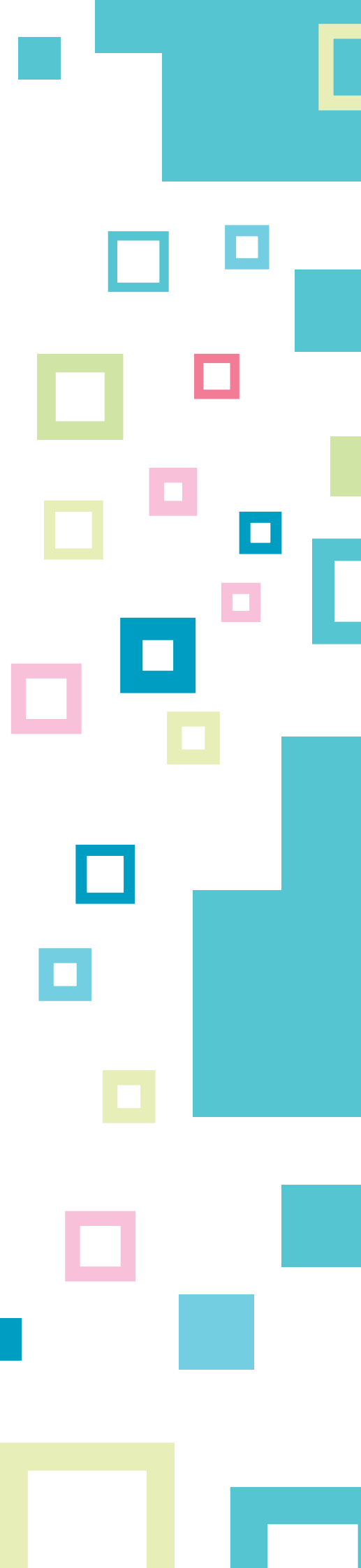
“On 31st January 2008, the Department of Health announced a number of new and important arrangements in relation to clinical audit. Following a lengthy procurement process, the management of the National Clinical Audit Programme (NCAPOP) has been awarded to a consortium involving the Royal College of Nursing, Academy of Medical Royal Colleges and the Long Term Conditions Alliance. DH also announced that the new Chair of the National Clinical Audit Advisory Group will be Professor Nick Black. Professor Black has a strong background in research and was elected as the first Chair of the UK Health Services Research Network in 2005. The DH also reiterated that an additional £3.2 million funding per year will be made available for clinical audit, starting in 2007/8.”

DEPARTMENT OF HEALTH, 31 JANUARY 08

The conference also provides practical guidance on reinvigorating clinical audit locally including setting up a successful clinical audit and improvement project, the role of clinical audit in measuring and monitoring clinical outcomes, using clinical audit to reduce avoidable hospital mortality, involving patients, engaging front line staff and using lean and six sigma in partnership with clinical audit to measure quality and improve outcomes.

“Establishing a clear framework and standard ways to measure results will allow us to demonstrate the high quality of what we do, and identify what we need to do to sustain and improve that high quality.”

OUR NHS, OUR FUTURE: 4 OCTOBER 2007, PROFESSOR LORD DARZI



Chairman: Mr Danny Keenan

Consultant Cardiothoracic Surgeon Manchester Heart Centre
and National Clinical Advisor The Healthcare Commission

10.00 Chairman's introduction

10.15 Keynote Opening Address Clinical Audit: a National Update

Professor Nick Black

Chairman The National Clinical Audit Advisory Group
and Professor of Health Services Research
London School of Hygiene and Tropical Medicine

- an update from the National Clinical Audit Advisory Group
- ensuring clinical audit leads to change and improvement
- the development of the National Clinical Audit Forum
- developing criteria to validate national clinical audits
- ensuring transparency and feedback from participation in national audits
- developments from the National Clinical Audit and Patient Outcomes Programme

11.00 Questions and answers, followed by coffee and exhibition at 11.10

11.30 EXTENDED SESSION – Setting up a successful clinical audit and improvement project

Stephen Ashmore

Director
The Clinical Audit Support Centre

- a step-by-step guide to delivering a successful clinical audit project
- Critical success factors: what works and common pitfalls
- clinical audit: useful techniques and tools
- prospective v retrospective clinical audit

12.15 The role of clinical audit in measuring and monitoring clinical outcomes and performance

Mr Samer Nashef

Consultant Cardiac Surgeon
Papworth Hospital, Cambridge

- the role of clinical audit in assessing and monitoring clinician-specific outcomes information
- understanding outliers and supporting appraisal and quality accreditation
- clinical audit as a lead to research into improving future outcomes

12.45 PANEL SESSION: Interactive Surgery

The delegate opportunity to set the agenda – bring your questions, and challenges you are facing in delivering Clinical Audit in Practice
Panel Members will include speakers from the day.

13.10 Lunch and exhibition

14.00 Audit in practice: using clinical audit to understand and reduce avoidable hospital mortality

Dr Mike Browne

Medical Director
Walsall Hospitals NHS Trust

- understanding hospital mortality data through audit
- tackling the common causes of avoidable mortality: the interventions that have been successful in reducing avoidable mortality
- establishing avoidable mortality as the trust wide patient safety issue

14.30 Engaging frontline staff in clinical audit that leads to change

Cheryl Lenny

Director of Nursing (Adults) and Productive Ward Lead
Central Manchester and Manchester Children's
University Hospital NHS Trust

- linking data to improvement
- engaging frontline staff in continuous real time clinical audit
- an overview of the Productive Ward Programme and its role in developed sustainable clinical audit that engages frontline staff in changing practice

15.00 Involving and engaging patients in clinical audit

Case study: Setting up a Clinical Audit Patient Panel in Primary Care

Emma Challans

Consultant DNV UK and Former Clinical Effectiveness Manager
Sheffield South and West Primary Care Trust

- involving patients/service users and carers in delivering clinical audit
- practicalities and challenges in setting up a Clinical Audit Patient Panel
- the patient perspective

15.30 Questions and answers, followed by tea and exhibition at 15.40

16.00 Using Lean and Six Sigma to deliver improvement as a result of clinical audit findings

Mr Simon Dodds

Consultant Surgeon, The Lean Academy
Heart of England NHS Foundation Trust

- using Lean and Six Sigma in partnership with Clinical Audit to measure quality and improve outcomes
- understanding the root cause of variation
- using Lean and Six Sigma tools to deliver change in practice

16.30 Improving reliability and changing practice

Cathy Howe

Head of Clinical Governance
Conwy & Denbighshire NHS Trust

- using change methodologies to improving reliability and ensuring change methodologies are spread
- using Statistical Process Control to identify outliers and improve practice
- demonstrating sustained improvement in Conwy and Denbighshire

17.00 Questions and answers, followed by close

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Conference Registration



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Venue

Manchester Conference Centre, (UMIST), Weston Building, Sackville Street, Manchester, M1 3BB. A map of the venue will be sent with confirmation of your booking.

Date

Wednesday 10 September 2008.

Conference fee

- £290 + VAT (£340.75) for BAMB and IHM members
 £340 + VAT (£399.50) for NHS, social care and private healthcare organisations.
 £290 + VAT (£340.75) for voluntary sector/charities.
 £475 + VAT (£558.13) for commercial organisations.

The fee includes lunch, refreshments and a copy of the conference handbook.

Group rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

Terms and conditions

A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this time cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

Confirmation of booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7–10 days after submitting your booking.

Accommodation

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Exhibition

If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 020 8481 0354 or email carolyn@healthcare-events.co.uk

Credits

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