



Clinical Audit and Improvement

7 and 8 February 2012

Cavendish Conference Centre, London

10% credit card discount*
15% Group booking discount**

HQIP
Supported Delegate Fee for
Clinical Audit Managers and
Facilitators

Twelfth Annual Joint Healthcare Conferences UK and HQIP Conference :
The Annual Conference for Clinical Audit and Improvement at a Local Level



Key Benefits of Attending:

- Develop your knowledge of National developments in Clinical Audit both in terms of influences on local practice and an update on National Clinical Audit Programmes
- Learn from practical case studies of Clinical Audit making a difference at a local level
- Understand how to set a local Clinical Audit Agenda that matters to the Trust Board
- Take away ready to implement strategies for Closing the Audit Cycle
- Understand how to meaningfully involve patients in Clinical Audit
- Develop your Clinical Audit Programme for QIPP and Cost Saving
- Empower your team to developing a clinically led divisional audit framework
- What is Quality in Clinical Audit?

Masterclasses:

- Clinical Audit Legal Masterclass with a focus on Sharing Data
- Action Planning Masterclass
- Cross Sector Pathway Audit Masterclass
- Junior Doctor Clinical Audit Masterclass
- Training and Educating Clinical Audit
- Mortality Audit Masterclass
- Clinical Audit for Patient Safety Masterclass
- Social Care Audit Masterclass

Chair and keynote speakers:

Robin Burgess
Chief Executive Officer
Healthcare Quality
Improvement Partnership

Simon Bennett
Head of Clinical Governance,
Clinical Audit and Patient Safety
Department of Health

Plus over 40 local clinical audit leads and practitioners



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“ The NHS is facing one of its greatest periods of upheaval and financial challenge. Yet clinical audit is very much at the centre of current governmental priorities as it is an unrivalled way of obtaining valuable improvements in health care practice and outcomes when these are needed most. This conference covers the main issues in audit, its relationship to wider activity on quality, and gives practical skills, knowledge and inspiration to those working in audit”

Robin Burgess, Chief Executive Officer, Healthcare Quality Improvement Partnership, October 2011

Through a series of focus sessions, panel discussions, masterclasses and poster presentations, this twelfth annual two day conference brings together an exceptional gathering of leading practitioners, clinicians, policy makers and academics to set out the major developments, promote innovative areas of work, and debate the key challenges affecting you and your organisation.

Chaired by Robin Burgess Chief Executive Officer Healthcare Quality Improvement Partnership, day one opens with a keynote address from The Department of Health who will give a National Update on the role of national and local audit in delivering national improvement. This will be followed by an update on National Clinical Audit Programmes and what they mean at a local level.

Following the joint introductory session the conference programme splits into a series of focus issues providing delegates with the opportunity to hear from and question a variety of Clinical Audit Leads, Clinicians and Managers including practical case studies of clinical audit and improvement at a local level, setting a local Clinical Audit agenda that matters to your trust board, closing the audit cycle, involving patients, delivering audit that saves money and a discussion over what is quality in Clinical Audit.

The conference aims to empower clinicians and clinical audit leads to demonstrate to your local Trust boards the importance of Clinical Audit. Clinical Audit and Clinical Audit Skills have vital place in the centre of Quality Improvement at a local level improving outcomes for patients. The aim of the conference is to ensure that audit is punching above its weight at a local level to answer the questions that trust boards are asking.

The conference sessions are supported by in depth masterclasses designed to develop your skills in the areas that delegates have suggested will improve Clinical Audit practice. Delegates will have the chance to take part in Masterclasses on:

- * **Legal issues** – with a particular focus on sharing data and information across organisation to prepare the ground for audit pathways and the new commissioning framework
- * **Action Planning** – with a focus on formalising accountability and developing action logs and plans that actually change practice
- * **Cross Sector Pathway Audit** – focusing on developing partnership and whole pathway audits
- * **Junior Doctor Clinical Audit** – showcasing good practice in managing and supporting Junior Doctor Audit
- * **Training and Educating Clinical Audit** – learning from the HQIP consultations and moving the profession forward
- * **Mortality Audit** – understanding the changes to the mortality indicator
- * **Clinical Audit for Patient Safety** – facilitated case study presentations on how audit has improved patient safety
- * **Social Care Clinical Audit** – moving towards whole systems audit

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Poster Displays will take place in all breaks, lunches and during the evening reception throughout the conference. Poster presenters will be available to talk about their displays and answer questions the delegates may have

Supporting the development of local Clinical Audits to improve the appropriateness of drug prescribing in the Emilia-Romagna Region Healthcare System in Italy

E Sapigni, Pharmacist, Healthcare Department of the Emilia-Romagna Region - Pharmaceutical Service, Bologna

A regional facilitator course: impact on abilities, hard and soft skills

U Wienand, Physician and Director of Quality and Research Unit, University Teaching Hospitals Ferrara

Program of Clinical Audit of territorial clinical pathways across health and social care boundaries in ASL "Salerno", Campania Region, Italy

Mauro Mascia, Sociologist, Local Health Trust, Salerno, Italy

The Robson ten group classification of cesarean section in 7 alpine maternity units

F Pederzini, Department of Obstetrics and Gynaecology, Trento Italy

Audit and re-audit of case notes in an orthopaedic ward

Dr T Gu, FYI Doctor, University Hospitals of Morecambe Bay NHS Trust

Improving the quality of patient care on discharge: clinical audit of outcome measures using care bundles

Trish Winn, Head of Nursing for Clinical Quality and Innovation, North West London Hospitals NHS Trust

Demonstrating cost savings through Clinical Audit

Phlebotomy at Aintree

Sally Hanton, Trainee Clinical Biochemist with Carrie Chadwick, Principal Clinical Biochemist, Aintree University Hospitals NHS Foundation Trust

JOINT INTRODUCTORY PLENARY SESSION

Chairman: Robin Burgess *Chief Executive Officer* Healthcare Quality Improvement Partnership (HQIP)

10.00 Chairman's Introduction

10.15 Clinical Audit: National Update

Simon Bennett

Head of Clinical Governance, Clinical Audit and Patient Safety
Department of Health

- where Clinical Audit fits within the National agenda
- the role of national and local audit in delivering national improvement
- audit for outcomes improvement

10.45 Clinical Audit: Update on National Clinical Audit Programmes

Robin Burgess

Chief Executive Officer
Healthcare Quality Improvement Partnership (HQIP)

- an update on National Clinical Audits and what they mean at a local level
- developments at HQIP: ensuring audit delivers what local trust boards need
- moving towards patient pathway audit: preparing for the commissioning framework

11.15 *Question and answers, followed by coffee and exhibition at 11.25*
Conference Splits: Choice of Main Stream or two Masterclasses

Practical Case studies of Clinical Audit Improvement at a Local Level

Chairman: Robin Burgess *Chief Executive Officer* Healthcare Quality Improvement Partnership (HQIP)

11.50 Ensuring Clinical Audit delivers on board level issues

Michael Parker

Chairman
Kings College Hospital NHS Foundation Trust

- what boards want from clinical audit
- what are the board issues clinical audit can help with?
- selling clinical audit to the board
- board assurance: working with issues on the board agenda

12.20 From National Audit to Local Improvement: using audit, feedback and standards to improve care, secondary prevention and outcome in hip fracture care

Dr Colin Currie

Consultant Geriatrician & Lead Clinician
National Hip Fracture Database

- promoting clinically led change locally as a result of national audit findings
- examples from clinical teams at a hospital level
- mortality reduction at a hospital group and individual hospital level

13.00 *Question and answers, followed by lunch and exhibition at 13:05*

14.00 Panel Session: Setting a Local Clinical Audit Agenda that matters to the Trust Board

Organisations face some challenging choices when it comes to setting priorities for clinical audit, particularly in the prevailing economic climate. This session focuses on developing audit that matters to the board in your organization – audit that helps with board assurance, delivering better outcomes and improving patient safety. Clinical Audit should be punching above its weight to deliver results that boards really care about. The panel will discuss how you can make this happen in your organization.

10 minute presentations followed by discussion

Panel Members include:

Glenn Douglas

Chief Executive
Maidstone and Tunbridge Wells NHS Trust

Darren Thorne

Director
Good Government Institute

and Clinical Champion Board Members from Healthcare Quality Improvement Partnership (HQIP)

15.30 *Tea & exhibition*

Day 1 - Joint Closing Session: Closing the Audit Cycle

Chairman: Robin Burgess *Chief Executive Officer* Healthcare Quality Improvement Partnership (HQIP)

16.00 Closing the Audit Cycle

Clinical Champion

Healthcare Quality Improvement Partnership (HQIP)

- ensuring audit findings lead to action and improvement
- re-audit: an essential characteristic of an audit programme
- case studies of re-audit and change in practice

16.30 Ensuring Clinical Audit Initiatives lead to outcomes improvement at a local level

Case study: A palliative approach to mouth care

Lynne HOFFIN

Team Leader, Inpatient Unit
with Miriam Tadjali
The Ayrshire Hospice

- involving the whole multidisciplinary team in audit and improvement
- delivering quality outcomes: making a real difference
- audit methodology and implementation
- re audit and our findings in The Ayrshire Hospice

17.00 *Question and answers, followed by close*

STREAM B: MASTERCLASSES
7TH FEBRUARY 2012

Masterclass 1 11.50-13.15

Training and Educating Clinical Audit

Facilitated by:

Kate Godfrey

National Lead for Local Quality Improvement
Healthcare Quality Improvement Partnership

This Masterclass will focus on:

The Masterclass will focus on:

- standards for training in Clinical Audit
- different levels of training for different groups/levels of participation
- Methods – distance and classroom training
- Quality improvement methods: what should be done

Interactive discussion

Masterclass 2 11.50-13.15

Clinical Audit: Action Planning

Facilitated by:

Nancy Dixon

Healthcare Quality Quest Ltd

Colin Bryant

Chair

The National Clinical Audit Advisory Group and Clinical Audit Manager, East of England Ambulance Service

This Masterclass will focus on:

- closing the gap between audit and improvement through action planning
- formalizing accountability for improvement through action planning
- developing action logs
- from action planning to improvement

Interactive discussion

Masterclass 3 14.00-15.30

Cross Sector Pathway Audit

Facilitated by:

Kate Godfrey

National Lead for Local Quality Improvement
The Healthcare Quality Improvement Partnership

This Masterclass will focus on:

- the importance of cross sector audit
- Clinical Commissioning Groups/Health and Well Being Boards
- Information governance
- Partnership working to improve the quality of care across sectors
- Interactive Discussion

The workshop will include presentations on cross sector clinical audit:

Audit of physical health checks for people with severe mental illness

Jo Bird

Clinical Audit Practitioner, Nursing and Patient Safety Team NHS Somerset

Dental Practice Improvement

Judy Blake

Specialist Infection Prevention and Control Nurse, NHS Dorset & NHS Bournemouth and Poole

Masterclass 4 14.00-15.30

Junior Doctors Clinical Audit

Facilitated by:

Shree Data

Chair

BMA Junior Doctors Committee

This Masterclass will focus on: making junior doctor audit more effective and include:

Junior Doctor Clinical Audit: HQIP Update

Nancy Dixon

Healthcare Quality Quest Ltd

Managing and supporting Junior Doctor Clinical Audit

Case Studies in Practice

STREAM A 8TH FEBRUARY 2012

Chairman: Robin Burgess *Chief Executive Officer The Healthcare Quality Improvement Partnership (HQIP)*

10.00 Chairman's Introduction

10.05 Opening Address: The Patient Impact Involving patients in Clinical Audit

Chair/Representatives

HQIP Patient Panel

- involving patients in Clinical Audit
- patient led audit of services: our experience in Manchester
- should patients be determining the priorities for Clinical Audit?

10.30 Clinical Audit & QIPP Does improving quality save money?

Speaker to be announced

- an update on National Clinical Audits and what they mean at a local level
- developments at HQIP: ensuring audit delivers what local trust boards need
- moving towards patient pathway audit: preparing for the commissioning framework

11.00 Case Study: Clinical Audit for Cost Savings An audit of expenditure for cost saving: Case study: Anaesthetic drug expenditure Abs 23

Dr Natalie Drury

StR Anaesthesia
Leeds Teaching Hospitals NHS Trust

- undertaking a drug expenditure audit
- looking for cost savings within the clinical process
- communicating the findings to staff to lead to change of practice

11.30 *Question and answers, followed by coffee and exhibition at 11.35*

Conference Splits: Choice of Main Stream or two Masterclasses

Practical Case studies of Clinical Audit Improvement at a Local Level

12.00 Back to the floor Clinical Audit

Brigid Stacey

Director of Nursing with

Cathy Bratt

Deputy Director of Nursing
Derby Hospitals Foundation Trust

- the visible leadership programme: Back to the floor Friday, Clinical Quality Coordinators and our Quality Audit Programme
- assurance of quality and patient care
- ensuring frontline staff feel supported and empowered in decision making around patient safety and quality

12.30 Developing a clinically led divisional audit framework

Bethan Siviter

Consultant Nurse, Older People
South Birmingham Community Health

- developing a clinical led divisional audit framework
- working to integrate audit so that every professional does it
- our experience and developments in South Birmingham

13.00 *Question and answers, followed by lunch and exhibition*

What is Clinical Audit?

Chairman: Dr Peter Belfield *Medical Director and Consultant in Elderly Care Leeds Teaching Hospitals NHS Trust*

14.00 What is Clinical Audit?

Kate Godfrey

National Lead for Local Quality Improvement
Healthcare Quality Improvement Partnership

- focusing on quality not quantity
- an assessment tool for quality clinical audit
- ensuring audit is the right audit at the right time for the right audience

15.00 Engaging clinicians in Quality Clinical Audit to improve standards Case Study: Improvements in Death Certification

Dr Amy Illsley

ST3 Geriatric Medicine
Airedale General Hospital

- engaging clinicians in clinical audit
- improving standards of documentation against guidelines
- closing the audit loop

15.30 *Tea and Close*

Masterclass 5 11.50-13.15

Clinical Audit: Legal Masterclass

Facilitated by:

Kate Hill

Solicitor and Senior Trainer

RadcliffesLeBrassuer and InPractice Training

This Masterclass will focus on:

- sharing data and information across organizations: preparing the ground for audit pathways and the new commissioning framework
- disclosability of audit findings
- closing the loop: where do you stand if you identify a problem but don't close the loop
- confidentiality and information governance
- interactive discussion session: bring your legal concerns

Masterclass 7 14.00-15.30

Clinical Audit for Patient Safety

Facilitated by:

Dr Maxine Power

Safe Care Lead and Improvement Advisor, Safety Express and National

Improvement Lead for Quality and Productivity

QIPP National Programme

20 minute presentations followed by interactive discussion:

Audit for Safety: reducing in-patient falls

Dr Sana Mufti

ST3 in Core Medical Training

Tina Jageda

Matron, Older People

Rhommel Go

Senior Physiotherapist

Dr Rosaire Gray

Consultant in Care of the Older Person

Whittington Health NHS Trust

- audit for safety: a multifaceted approach to falls reduction
- involving all the multidisciplinary team in clinical audit
- the impact of the audit on patient falls

Audit for Safety: Changing practice as a result of a 'never event'

Gillian Atkinson

Senior Dietitian

Therapy Services Countess of Chester Hospitals NHS Foundation Trust

- using audit to assess compliance with high risk areas of practice
- changing practice as a result of a never event
- the clinical audit into the insertion and management of nasogastric feeding tubes in adults on in patient wards in Countess of Chester

Masterclass 6 11.50-13.15

Mortality Audit

Facilitated by:

Arun Bhoopal

Statisticians, Quality Framework

Department of Health

This Masterclass will give an update on reducing avoidable mortality including the new National Summary Hospital-Level Mortality Indicator (SHMI)

Short presentations (15 minutes)

Auditing Mortality in practice

Dr Martin Farrier

Clinical Director for Quality & Consultant Paediatrician

The National Review of Hospital Standardised Mortality Ratio (HMSR)

Mortality and Morbidity Audit

Mr David McCormack,

Specialist Registrar in Cardiothoracic Surgery

The London Chest Hospital

Masterclass 8 14.00-15.30

Social Care Audit Masterclass

Facilitated by:

Roger Burgess

Chief Executive, HQIP

Eve Riley

Development Officer, HQIP

20 minute presentations each followed by speaker Q&A. Interactive discussion to close.

Presentation:

A quality framework for social care

Robin Burgess, CE, HQIP

Presentation:

A case study; using quality improvement cycles in forensic social care;

Robert McLean, Mersey Care (TBC)

Presentation:

Understanding quality improvement cycles: an overview of HQIP's practical guidance manual

Julie Fenner, Development Consultant, HQIP

Interactive discussion to cover:

- Realising the benefits and overcoming the challenges of audit approaches in social care
- How to initiate an audit in social care
- The new NICE standards and guidelines for social care
- The integration agenda and existing MDT working
- The College of Social Work
- The fit with regulation and commissioning
- Future scope and next steps



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Download

> How to book

Book online via credit card and receive a 10% discount*

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Surname

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Department

Organisation

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Please write your address clearly as confirmation will be sent by email, if you prefer confirmation by post please tick this box,
Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

(By signing this form you are accepting the terms and conditions below)

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Signature

Date

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Conference Documentation

 I cannot attend the conference but would like to receive a PDF containing the conference handbook material, which includes speaker slides, at £49 each.

The PDF will be emailed out after the conference, please fill in the 'Your Details' section above, ensuring your email address is clear and the 'Payment' section..

IHM Members

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Venue

Cavendish Conference Centre, 22 Duchess Mews, London, W1G 9DT. A map of the venue will be sent with confirmation of your booking.

Date

Wednesday 7th & 8th February 2012

Masterclasses

Which Masterclasses would you like to attend?

1. Training and Educating Clinical Audit
2. Action Planning
3. Cross Sector Pathway Audit
4. Junior Doctor Clinical Audit
5. Legal Masterclass
6. Mortality Audit
7. Clinical Audit for Patient Safety
8. Social Care Clinical Audit

Note you can attend the main stream and not attend masterclasses

Conference Fee

TWO DAYS

£495 + VAT (594.00) for NHS, Social care, private healthcare organisations and Universities.
£465 + VAT (558.00) for voluntary sector / charities.
£695 + VAT (894.00) for commercial organisations.
£465 + VAT (560.00) for IHM members.
£350 + VAT (420.00) HQIP Supported Rate for Clinical Audit Managers and Facilitators

ONE DAY

£365 + VAT (438.00) for NHS, Social care, private healthcare organisations and Universities.
£300 + VAT (360.00) for voluntary sector / charities.
£495 + VAT (594.00) for commercial organisations.
£300 + VAT (360.00) for IHM members.
£250 + VAT (300.00) HQIP Supported Rate for Clinical Audit Managers and Facilitators

The fee includes lunch, refreshments and a copy of the conference handbook. VAT at 20%.

*Credit Card Payment discount

10% discount when you book online via credit card. This offer is exclusive to online credit card bookings and cannot be used in conjunction with any other Healthcare Conferences UK offer.

**Group Rates

A discount of 15% is available to all but the first delegate from the same organisation, booked at the same time, for the same conference.

Terms & Conditions

A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

Accommodation

On confirmation of your booking you will receive information for booking accommodation should you require it.

Confirmation of Booking

All bookings will be confirmed by email, unless stated otherwise. Please contact us if you have not received confirmation 7-10 days after submitting your booking.

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